

2020 HELPS – Sterling Cool Homes Rebate Application

Offer valid on equipment purchased and installed between *January 1, 2020 - December 31, 2020*
(subject to funding availability) *All submissions must be postmarked by January 31, 2021*



HELPS
Home Energy Loss
Prevention Services

| Rebates | Qualifying Products | SEER ¹ | EER ² | HSPF ³ |
|---------|--|-------------------|------------------|-------------------|
| \$250 | Central AC | ≥ 16 | ≥ 13 | N/A |
| \$250 | Air Source Heat Pump | ≥ 16 | ≥ 12 | ≥ 8.5 |
| \$500 | Air Source Heat Pump | ≥ 18 | N/A | ≥ 9.6 |
| \$300 | Single-Zone Ductless Mini-Split Heat Pump* | ≥ 18 | N/A | ≥ 9.0 |
| \$500 | Multi-Zone Ductless Mini-Split Heat Pump* | ≥ 18 | N/A | ≥ 9.0 |

**Restrictions: limit one rebate per customer per program year.
Maximum of two (2) ductless mini-split heat pumps are allowed.**

¹ SEER-Seasonal Energy Efficiency Ratio
² EER Energy Efficiency Ratio is a measure of instantaneous cooling efficiency
³ HSPF-Heating Seasonal Performance Factor
*Ductless Mini-Split cooling-only units are not eligible.

To receive your rebate by mail, follow these steps:

- 1) Purchase and install an ENERGY STAR® qualifying product at a property with an active electric account with one of the participating energy efficiency providers.
- 2) Obtain your contractor's invoice with equipment make, coil and condenser model numbers, size in tons, date and location of installation and total installation cost.
- 3) Mail the following to the address on the right.
 - This application, completed accurately and legibly.
 - Contractor's invoice showing required information and proof of purchase.
 - Copy of "ACCA approved version 8 Manual J" Load (Sizing) Calculation
(Note: Not needed for ductless mini-split systems.)
 - Copy of your most recent electric bill.
 - A copy of the AHRI Certificate. Visit www.ahridirectory.org or contact your Heating and Air Conditioning Contractor to obtain a copy.

Apply online @ MuniHelps.org
Or mail completed application with all corresponding documentation to:

HELPS Cool Homes
EFI, Inc
P.O. Box 2528
Manchester, CT 06045
Hot Line: (413) 308-1311

Please allow 4-6 weeks for processing.

Note: *Qualifying products must be installed by a licensed contractor. Photocopy your entire submission for your records.*

CUSTOMER INFORMATION

Customer Name: _____ Electric Account Number: _____
 Address: (Where Equipment was Installed) _____ City: _____ State: _____ Zip Code: _____
 Home Phone: _____ Business Phone: _____ E-mail Address: _____

MAIL REBATE TO (if different from above)

Name: _____
 Address: _____ City: _____ State: _____ Zip Code: _____

CONTRACTOR INFORMATION

Company Name: _____ Contact Person: _____
 Address: _____ City: _____ State: _____ Zip Code: _____
 Telephone Phone: _____ E-Mail Address: _____ Is Technician NATE Certified? Yes No
(Note: Not required for rebate eligibility)

NEW EQUIPMENT INSTALLED (to be completed by contractor)

New Construction Replacement System Adding to Existing Ductwork New or Additional Ductwork and Air Conditioning

Install Date (MM/DD/YYYY): _____ Install Cost: _____ AHRI Ref. # _____ Manufacturer: _____
 TXV or EXV Installed* (Required): TXV or EXV
 Condenser Model #: _____ Coil Model #: _____
 AHRI-Rated SEER**: _____ AHRI-Rated EER**: _____ HSPF: _____
 New Unit Size (Tons**) _____ Mini Split: Yes No Rebate Amount: _____

CUSTOMER SIGNATURE: _____ **DATE:** _____

Your signature certifies that all information above is correct to the best of your knowledge and that you adhere to all terms and conditions of this rebate.
*Thermostatic Expansion Valve (TXV) or Electronic Expansion Valve (EXV) required for all systems. **AHRI SEER and EER rating of outdoor condenser and indoor coil working together. Rounding up of SEER/EER ratings is not acceptable.***NOTE: 1 ton = 12,000 Btu/hour, needed for Right Sizing.

