

Sterling Municipal Light Department

50 Main Street

Sterling, Massachusetts 01564-2135

Tel: (978) 422-8267

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www.energysterling.com

Avoid Scams Claiming to be from the Light Department

There have been a number of telephone calls to Light Department customers threatening to shut off their power unless immediate payment is made.

These calls DO NOT come from SMLD, and they are NOT authorized by us.

We operate under strict guidelines set by the D.P.U. (Department of Public Utilities). These guidelines require several written notifications (not phone calls) before power is shut off.

Some scammers are sophisticated enough and leave a telephone number. When that number is called, they answer, giving the name of our Light Department. If you get one of these calls, HANG UP and call our office.

**** The SMLD number is 978-422-8267. That is our only phone number. ****

Some scammers make an offer to senior citizens and ask for confidential information such as security numbers. It is important to know that we do NOT have special rates for senior citizens, and we do not ask for your social security number.

Sometimes scammers say they are from the Light Department and offer products. We do NOT offer LED lights or other products over the phone.

If you get one of these calls, do NOT give out your credit card or other personal information. When in doubt, call our office at 978-422-8267.